

Emergency Card

Keep this near you. Hopefully you never need it.

IN A REAL EMERGENCY

DIAL 911

Police · Fire · Medical — for any life-threatening situation, call 911 first. Then call the building Concierge and Pablo.

KEY NUMBERS

Emergency	911
Building Concierge	(786) 693-4895 — 24 hours
Host — Pablo	+1 (786) 566-0070
Non-emergency Police	(305) 579-6111 — City of Miami
Poison Control	1-800-222-1222
Miami-Dade info / shelters	311 (in-county) or miamidade.gov/alerts

MEDICAL — NEARBY OPTIONS

Urgent care (walking)	First Care Medical Clinic — 285 NW 27th St
Urgent care (drive)	MD Now Midtown — 2310 Biscayne Blvd
ER (closest)	Jackson Memorial — 1611 NW 12th Ave (~10 min)
24h pharmacy (store)	Walgreens — 3308 N Miami Ave

WHERE THINGS ARE

Take 30 seconds when you arrive to locate these items. In an emergency, they save time.

- Water shut-off valve — inside the A/C closet, near the unit entry. Turn the valve clockwise to close.

- Circuit breaker panel — next to the W/D (washer/dryer) closet. To reset a tripped breaker, flip it fully off, then back on.
- Thermostat — on the wall right next to the entry door. The unit must be kept at 78°F maximum at all times (building rule, to prevent humidity damage).
- Fire extinguisher — inside the kitchen cabinet under the sink, mounted on the cabinet door.
- First-aid kit — in the linen closet near the entry (labeled "LN" if you find the door).
- Emergency exits — stairwells at both ends of the hallway. Never use the elevator during a fire alarm.

FIRE OR SMOKE

- Call 911.
- Leave the unit. Close (do not lock) the door behind you.
- Use the stairwell — never the elevator. Stairs are at both ends of the corridor.
- Notify the concierge on the way out if safe to do so.
- Once outside, message Pablo so we can coordinate.

WATER LEAK OR FLOOD

- Locate the water shut-off valve inside the A/C closet near the entry. Turn it clockwise to close.
- Call Pablo immediately. If unreachable, call the building concierge.
- Move valuables off the floor; place towels to contain the water.

POWER OUTAGE

- If only the unit is dark: check the circuit breaker panel next to the W/D closet. Reset any tripped breaker by flipping fully off, then on.
- If the entire building is dark: notify the concierge. Avoid using elevators until power is confirmed stable.
- Message Pablo regardless.

LOCKED OUT

- The building concierge will NOT open the unit — this is building policy for insurance and liability reasons.
- Call Pablo immediately at +1 (786) 566-0070. A backup access protocol will be coordinated.

HURRICANE OR SEVERE WEATHER

Miami's hurricane season runs June 1 through November 30. If a named storm threatens during your stay:

- Sign up for Miami-Dade alerts at miamidade.gov/alerts before the storm approaches.

- Follow guidance from Miami-Dade Emergency Management, the National Hurricane Center, and the building.
- Bring all balcony items inside.
- Fill the bathtub with water for sanitation use if a major storm is forecast.
- If an evacuation order is issued for this area, leave — do not shelter at the unit. The building will communicate evacuation status.
- For shelter locations during a storm, call 311 once shelters are announced.

SAFETY EQUIPMENT IN THE UNIT

- Smoke detectors: hardwired with battery backup. Do not cover, paint, or remove.
- Carbon monoxide detector: same locations as smoke detectors.
- Fire extinguisher: kitchen, inside the cabinet under the sink, mounted on the cabinet door (4 lb ABC-rated).
- First-aid kit: linen closet near the entry.
- Building has fire sprinklers and a monitored alarm system.

Tampering with any safety equipment may result in HOA fines passed through to the booking.

IF YOU ARE NOT SURE WHAT TO DO

Call Pablo. The number is at the top of this card. Day or night, I would rather hear about something small than learn about something large after the fact.

Stay safe.